



Knowledge Base

Enhance team collaboration and knowledge.

TimeTrak Knowledge Base provides businesses with field staff the ability to reach any information they require as if they were searching for it at the office. It enables a company to have one platform where information is stored; reducing double ups of paperwork, while providing seamless sharing of critical site information, client documentation, drawings or parts information, or any information your staff require on site.

This software gives a company the ability to store and share knowledge in an open forum, allowing staff to find the information they need, when they need it and wherever they are.

A knowledge base can be used as a business tool to keep company, client or product information visible and accessible to staff or selected groups of people. As our Knowledge Base is built into the TimeTrak database it can be used from anywhere and will never be lost.

Features

- Full integration to TimeTrak Professional, TaskTrak, and TimeTrak Mobile.
- Locate product schematics, client building plans or troubleshooting documents from the field.
- Subscribe to topics or clients for quick access of information while on client sites.
- Link articles and questions to other articles, questions, clients, contacts, jobs or tasks.
- Create articles or questions about a client site, product or other topic to gain the right knowledge from the experts in your organisation.

Benefits:

- Accessible - can be used via TimeTrak Professional, TimeTrak Mobile or TaskTrak Professional.
- Team collaboration - ask or answer questions, write an article or comment on it, search and find all the information you need within your own knowledge base.

- Easy to use - TimeTrak Knowledge Base is a very simple platform to use.
- Increased understanding - Knowledge Base is a great tool to increase understanding across a range of topics throughout your business.

